

## Privacy Policy

Doctek Innovation Private Limited (“Company”/“We”/ “Us”) is committed to upholding the privacy and security of the information supplied by every person (“User”/“You”) accessing and using any version of the ‘Snoring Owl Wellness’ application (“App”) and ‘<https://www.snoringowl.com/>’ (“Website”) on a compatible device. This privacy policy (“Privacy Policy”) briefly provides the manner in which We collect, use, share and/or transfer User information. By accessing or using the App and/or Website (“Platform”), You signify that You have read, understood, and agree to be bound by this Privacy Policy. We reserve the right to update or modify this Privacy Policy at any time without prior notice, and such changes shall be effective immediately upon posting the updated or modified Privacy Policy on the Platform, and We shall periodically inform you of any modifications hereof and of this Privacy Policy as detailed in Clause 10 (Notifications) below. Your access and use of the Platform following any such change constitutes your agreement to follow and be bound by the Privacy Policy, as updated or modified. For this reason, We encourage You to review this Privacy Policy each time You access and use the Platform. Your use of the Platform and any disputes arising therefrom is subject to this Privacy Policy.

### Information Collected

We shall collect personal information of the User, by which he/ she/ it, as a person can be identified, including without limitation, name, gender, age, date of birth, height, weight, mobile number, business name, date of incorporation, address, email address, any identity proof number, phone number, health and fitness-related information, your diagnostic test reports that you share with us or request third-party service providers to share with us, etc (“Personal Data” or “Personal Information”, or “Sensitive Personal Data or Information”, as the case may be). It is hereby clarified that:

- Such Personal Information shall include physical, nutritional, fitness, medical, and other information, including without limitation, physiological factors such as weight, sleep patterns, posture, diet, and exercise, various health symptoms, as may be required for the effective use of the Platform (“Physical Data”).
- Information that does not reveal the identity of the User in any way, including without limitation, the details of the User’s browser and operating system, time spent using the Platform, other webpages visited by the User, unique identifiers of the Device, information of WiFi connectivity, etc. (“Other Information”).
- GPS signals, device sensors, Wi-Fi access points, and cell tower IDs for displaying the User’s location on a map (“Location Data”).

- Credit card or other payment account information solely for processing payments (“Payment Information”). Provided further that the User’s Payment Information shall not be stored on the Platform, except for:
  - (a) the name and address of the cardholder, the expiry date, and the last four digits of the credit card number.
  - (b) processing future payments, subject to the User’s prior consent.
- Where necessary, Payment Information of the User may be stored by reputed payment gateway service provider/s engaged by Us. Such payment gateway service provider/s shall treat such information in accordance with their respective privacy policies, available on their respective websites.

While some User information has to be mandatorily provided, others are optional, and certain portions of the information shall remain private, and some shall be displayed to other Users; We shall always let the User know which is which.

Additional information may be gathered during subsequent use of the Platform by the User, whenever the User chooses to provide it.

Certain mandatory information shall be collected at the time of registration on the Platform, which is required to enable the User to login to the Platform, and for Us to verify the User’s identity; and to safeguard against illegal activities like fraud, cheating, misappropriation, etc., as may be determined by Us; and/or our banking and service partners.

In order to use the facilities and services available on the Platform, the User may be required, from time to time, to provide certain additional personal information after registration on the Platform, which information shall be collected only upon receiving the User’s express consent.

We may also automatically receive and collect certain anonymous information in standard usage logs through the web server, including mobile-identification information obtained from the equivalent of "cookies" sent to the Platform, including mobile network information, standard web log information, usernames, passwords, and other security and usage-related information, traffic to and from our Platform, tracking inside the Platform, log data, analytical code, timestamp, geo-stamp, version and identification number of the Device, browser type, browser language, the date and time of Your request, Your profile, websites visited by You, search terms used, platform type, number of clicks, phone number, requested status of other Users, and various status information.